



Welcome to the presentation.

We will be starting soon.

SafeLine

Your partner in lift safety

The UK Digital telephone switchover 2025

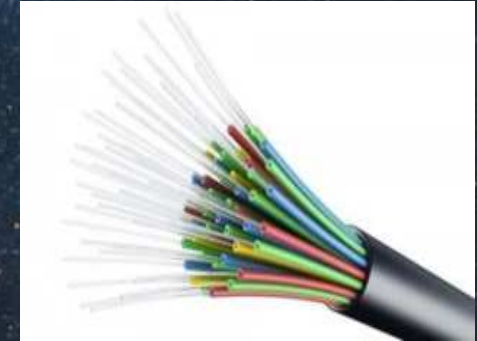
Impact on Lift Autodialers

What we know

- The PSTN Copper phone line switched off end of 2025



- Existing Copper lines will be replaced with FTTP
Fibre To The Premises / *VoIP*



- Early GSM Telephone networks in 'Sunset Mode'.
This includes 2G / 3G





PSTN

- The majority of lift telephones are supplied by the PSTN (Public Switched Telephone Network)
- This technology has been around more than 100 years
- These are supplied with copper wires direct to the emergency phone
- Immediate action will be required
- To avoid disconnection

Types of emergency lift phone networks

- GSM (Global System for Mobile communication)
- 2G/3G has been around for over 20 years
- 2G is still used to make voice calls at low quality
- 3G was the first data channel for streaming
- Both networks are in sun set mode
- Low priority for network providers
- Slow low quality



ATA

- ATA (Analogue Telephone Adaptor)
- Used to convert VoIP to analogue
- Can be used on emergency telephones that have switched from PSTN to VoIP
- Difficult to set up
- Monitored power supply?
- Responsibility?
- Reliability?

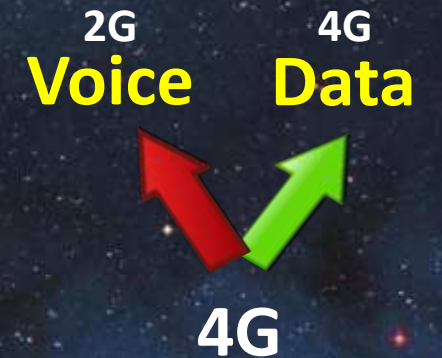
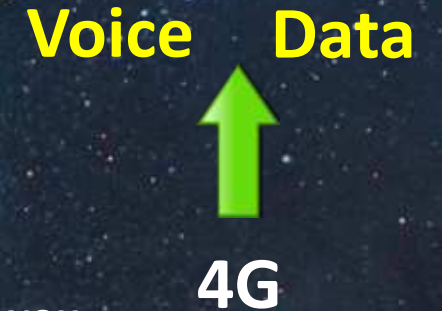


What is the alternative solution?

Upgrade to 4G VoLTE...

What is 4G VoLTE.

- In 2018 – 4G VoLTE (Voice over LTE) was introduced. Allowing for Voice and data to operate over the same channel.
- VoLTE is an additional internet service that carriers provide without charging any extra fees to you. Some carriers have described this service as HD Voice.
- Historically Lift autodiallers have worked over the BT phone or 2G GSM Networks
- Prior to VoLTE - 4G Networks relied on 2G to make voice calls. Data channel was only used to send picture messages & video over.



Benefits of 4G

VoLTE.
Better quality of call,
allowing clearer
conversations.

Faster transfer of voice.

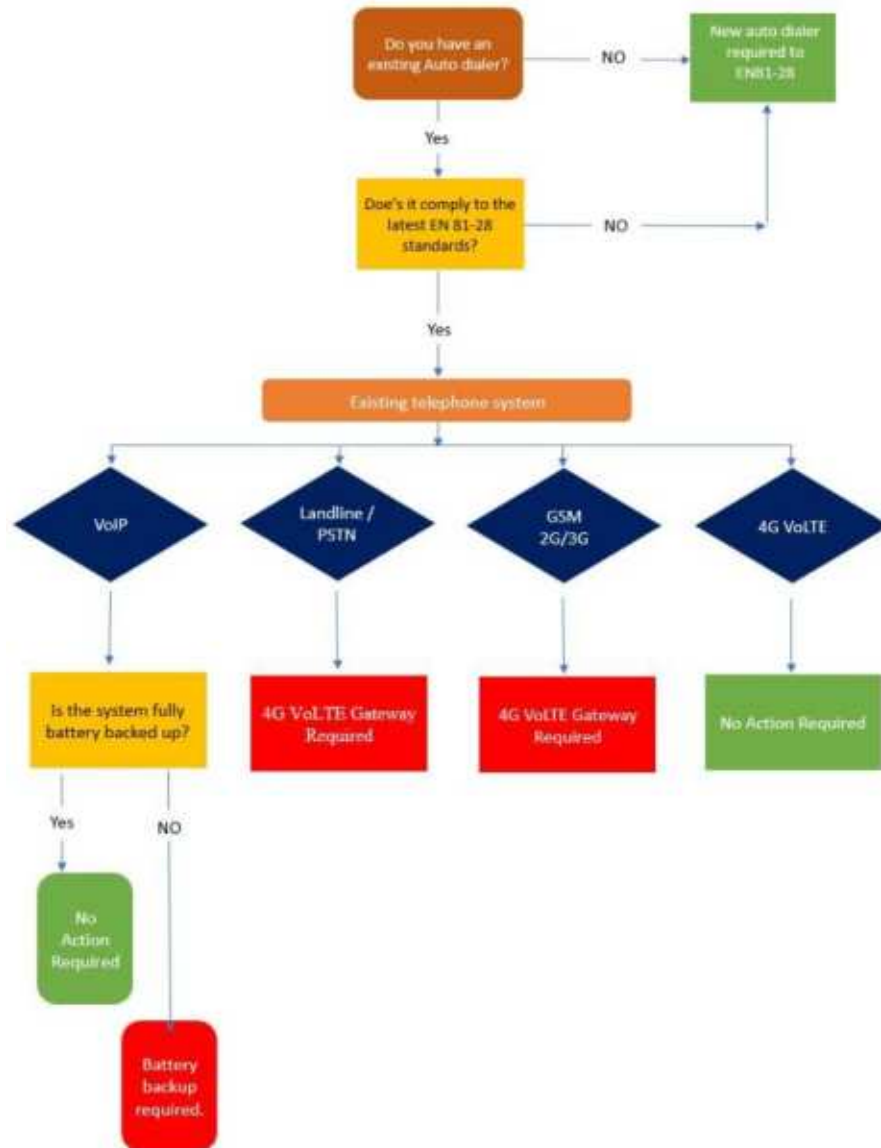
Reduced chance of
losing signal, due to
frequency.

Improved Coverage
& backward
compatibility

Futureproofing.



Are You 2025 ready?



Thank you

SafeLine 
Your partner in lift safety



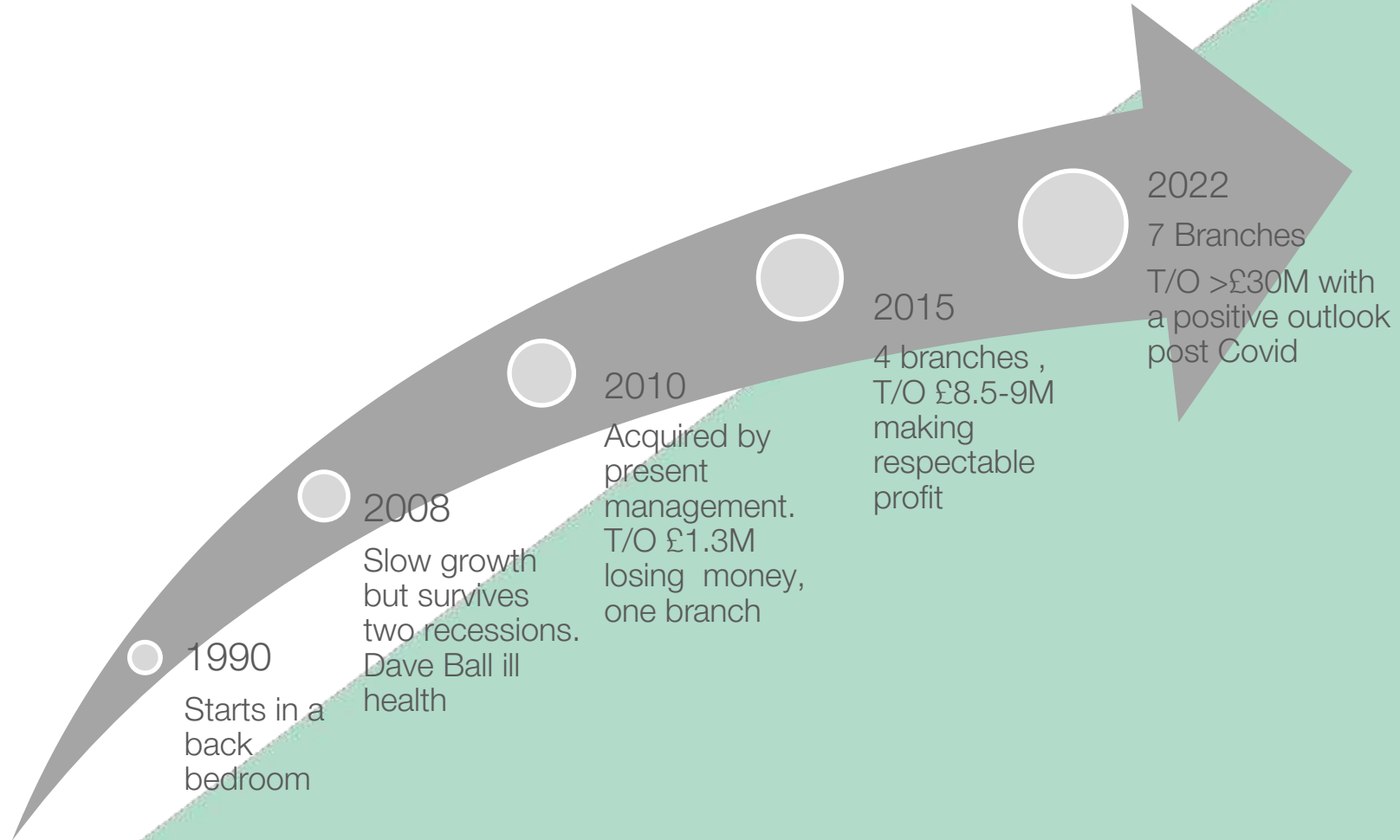
Welcome to Classic Lifts

Expertise, built in.

Brief Overview

- Classic Lifts Limited was established in 1990
- We provide professional lift maintenance, repairs, modernisations and new lift installations from seven regional offices
- We have over 245 directly employed people and a turned over in excess of £30 million in 2022
- Over 8500 lifts on contract nationally
- We install / modernise approximately 250 new lifts per year.

Our Evolution



Office locations and Operating Hours

7 Regional offices across the UK
providing Nationwide customer
delivery & support

140+ Engineers based in the field

245 employees.

Office hours: 08:00 – 17:00, Mon – Fri

Out of hours service provided outside
these times



Aims and Values



Accreditations



LIFT AND ESCALATOR
INDUSTRY ASSOCIATION



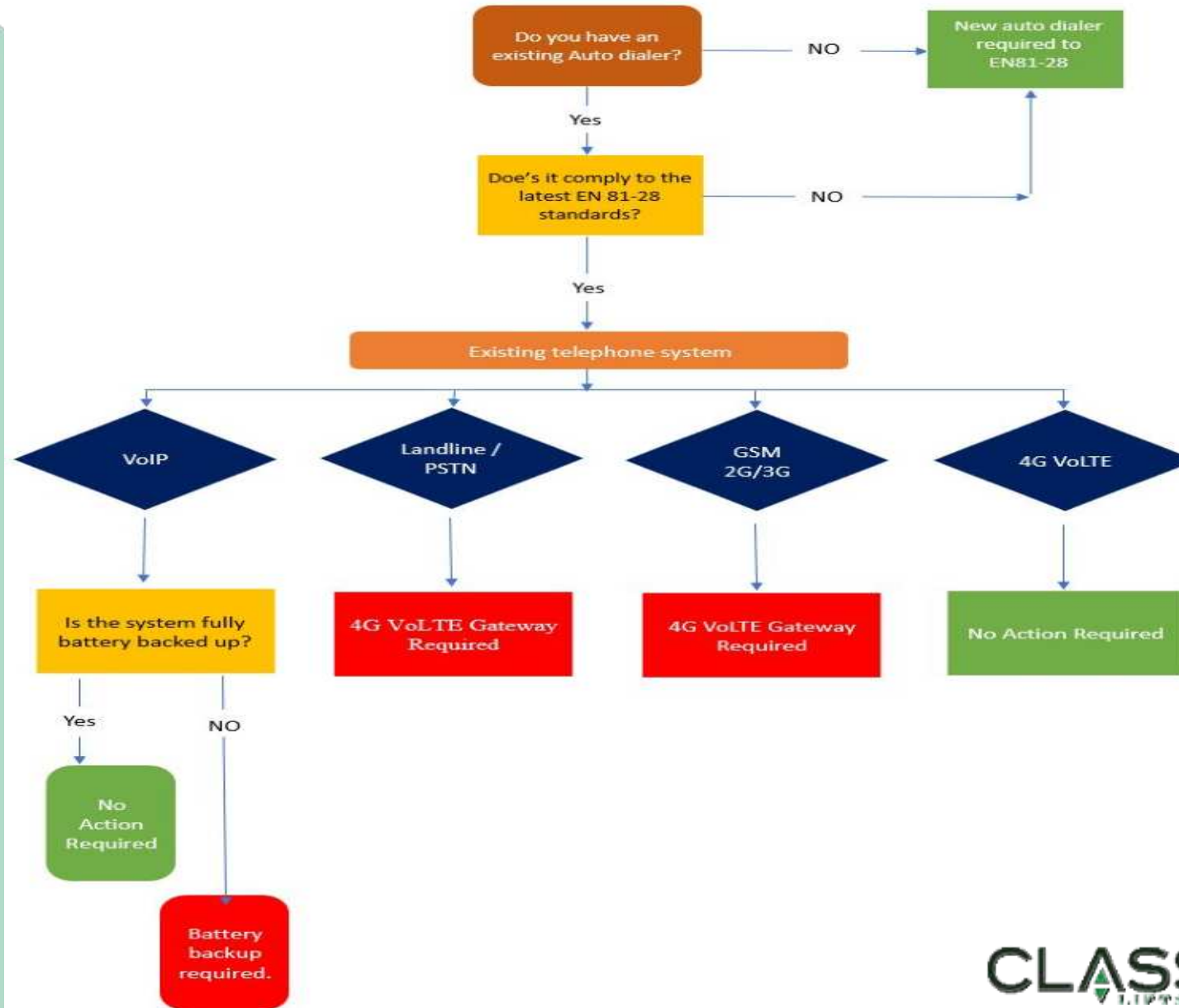
CLASSIC
1995

Some Key Classic Lifts Customers



The UK Digital telephone switchover 2025

Are you 2025 Ready?



Office locations



Regional Office contact Information

North East – Stanley, Co Durham, Tel 01207 297416, Email northeast@classiclfts.co.uk

Yorkshire – Rotherham, Tel 08450 754025, Email Yorkshire@classiclfts.co.uk

North West – Haydock, St Helens, Tel 08450 754021, Email northwest@classiclfts.co.uk

Midlands – Lutterworth, Tel 08454 135666, Email midlands@classiclfts.co.uk

South West – Bristol, Tel 03334 120080, Email southwest@classiclfts.co.uk

South Coast – Highcliffe, Dorset, Tel 01425 271990, Email southcoast@classiclfts.co.uk

London and South – Dartford, Tel 0203 4907100, Email London@classiclfts.co.uk

National support – Info@classiclfts.co.uk

Question and Answers.

<https://www.classiclfts.co.uk/customer-information/>

andrew.harrison@classiclfts.co.uk



Thank you for your time

Expertise, built in.